

Samuel A. McConnell

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Address:
208 S Glendale St
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Objective

I aim to help my employer remedy simple and complex technology problems, schedule work effectively, and to better myself through my work.

Skills

I am proficient in maintaining and/or working with the following:

- Hardware Maintenance: Dell and HP desktops and laptops, HP ProLiant servers, all Apple hardware
- Networking: TCP/IP, Novell IPX, Secure Wireless Networking, Sonicwall and Watchguard firewalls
- OS: Windows XP/Vista/7, Windows Server 2003/2008, Mac OS X 10.4 and 10.5, Linux (all distributions), VMWare ESX Server, Citrix XenServer
- Office Software: Microsoft Office 2003/2007, Novell Groupwise, SunOffice, OpenOffice.org, NeoOffice
- Other Software: Adobe Creative Suite, Apple Final Cut Studio, Barracuda Spam Filtering system, Internet Explorer, Mozilla Firefox, Google Apps, Windows Mobile, WebOS, iPhone OS
- Extensive knowledge of HTML/XHTML and CSS
- Typing: 75 WPM

Professional Experience

Integrated Technologies of Kansas, Wichita, KS June 2008 – Current

Chief Network Administrator

Provided day-to-day support for all managed services customers, working as an outsourced IT department. Assisted and lead in the design and implementation of network solutions for clients. Provided regular monitoring and maintenance for over 100 users. Developed virtualization and thin computing solution for a large local non-profit.

JPI Worldwide, Clarkston, WA

May 2007 – May 2008

Systems Administrator

Oversaw internal technology for a satellite communications company with sites deployed in Iraq, Afghanistan, Chad, Uganda, and other locations where communications infrastructure is minimal or nonexistent. Performed day-to-day maintenance on three Linux servers, all running Debian Linux, as well as disaster recovery. Took care of desktside computer support on all stateside PCs.

The Carnahan Group, Wichita, KS

June 2003 – May 2007

Systems and Network Administrator

Designed, ordered, and built workstations and servers, worked with builders to develop an effective network infrastructure in new building, used Windows Small Business Server and Windows XP to create an efficient and secure network environment. Used VPN, RDC, and VNC for remote administration.

Emprise Bank, Wichita, KS

April 2005 - October 2006

Help Desk/Network Technician

Answered the help desk phone to help customers remedy computer problems, scheduled and resolved tickets in incident tracking system, made trips to remote locations for computer hardware maintenance, administered Windows and Netware servers and Windows workstations using Novell ZENworks, Novell eDirectory, and Microsoft Active Directory. Active participant in several large workstation rollouts and a conversion from Windows 2000 to Windows XP Professional. Personally administered all mobile devices in company, including laptops, Palm OS devices, and Windows Mobile devices.

Education

Goddard High School, Goddard, KS
Graduated Apr 2004 w/ Diploma
Emporia State University, Emporia, KS
Completed one semester, Dec 2004

Certificates & Licenses

CompTIA A+ Certification, Apr 2005
Dell WPD Certification, Mar 2006
Apple ACSP Certification, April 2009
Microsoft MCP, June 2009